



*A nonprofit Digital Inclusion mission to
Provide low and no cost
Personal computers and support
For Individuals and Families Since 2002*

***Do you need a personal computer?
We might be able to help you 'get IT'!***

Choosing the right computer can be challenging – finding one that includes real technical support is almost impossible. Add a change in employment, a tight budget - and your computer purchase options can be confusing and really expensive.

This program was designed to help people overcome these and other challenges. We help thousands of people each year who need their own computers to achieve important personal goals.

These computers and included user support are made available for the lowest sustainable cost to recipients. The program fees are very low, thanks to the Maine businesses who donate these high-end business-class computers and our dedicated team of professionals and volunteers who do all the work behind the scenes.

Good luck with your exciting new endeavor!

Jodi and Chris Martin

Co-founders of the Information Technology Exchange - give IT. get IT.

www.giveITgetIT.org and <https://www.facebook.com/giveITgetITUSA>

Do your goals and income meet our guidelines?

If so – we can help you get IT!

1) Which goal are you working toward? (Check ONE)

- Personal research, communications, or writing Pre K-12 Schoolwork Adult Ed or GED
 College Job skills development/Business Start-Up General Family/Household Use
 Other (please explain): _____

2) Find your family size and circle your annual household income in this table >>> proof of income not required with this application, but we might ask for it during your application review. Your income (based on the number of people in your home) must fit into this table to be eligible.

Family Size	Household Income
1	Up to \$25,760
2	Up to \$34,840
3	Up to \$43,920
4	Up to \$53,000
5	Up to \$62,080
6	Up to \$71,160
7	Up to \$80,240
8	Up to \$89,320
Based on 200% of FPL 2021	

3) Do any of these programs apply to you? You do not have to be in one of these programs to participate in the program, but if you are, please let us know by checking it off.

- SSA/SSI Maine's CSSP Unemployment benefits Voc Rehab
 SNAP Senior Citizen Emergency Broadband Benefit (EBB)

4) Do you have a Sponsor? This is someone who will pay your fee for you.

- YES-** I have a sponsor. Voc Rehab CSSP Other: _____

Counselor Name: _____ Office Location _____

Telephone #: _____ Counselor's Email _____

- NO** - I will be paying my fee personally.

* Participation limited to one per household **OR** one per student living in the home. Must be a legal US citizen to apply.

About you and how you learned about give IT. get IT.

Name: _____

Physical Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

5) Please estimate your computer experience level:

(very experienced users can troubleshoot hardware issues, reload operating systems, etc.- **checkone**)

- (1) None; (2) A Little; (3) Fair amount; (4) Use Computers often; (5) Very experienced.

6) How did you find out about give IT get IT? (check one)

- (1) Voc. Rehab or career center; (2) Flyer from school; (3) Flyer from a library; (4) A Friend
 (5) Internet Provider; (6) Other: _____

Choose the system that fits your goals

These are warranted refurbished business-class computers that will provide years of use when properly cared for. Desktop Systems are warranted for 1 year, laptops for 90 days.

Systems Specifications-

Introductory systems have G series Intel processors – all others are Intel i Series. All systems include wireless and wired networking, webcams, keyboard, mouse, cables, and pre-loaded software for word processing, spreadsheets, and system maintenance. Desktops come with a 19+” LCD monitor; laptops include 13” or larger screens, an AC adapter, and a laptop carrying case. Laptop battery charges warranted for 30 minutes.



Desktops are tough and less expensive. Choose a laptop only if you must have portability!

Introductory System – Desktop system, No eligibility restrictions (available to everyone)

4 GB RAM, 128GB Solid State Hard Drive, Linux Operating System, Libre Office for spreadsheets, word processing... This computer is great for streaming video, writing documents, email, and the Internet and is also compatible with Zoom and most video conferencing applications.

\$95 Picked up in Waterville or \$130 shipped to your address.

Basic Home System

8 GB RAM, 256GB Solid State Hard Drive, Windows 10 Pro Operating System, 2019 Microsoft Office Suite (Word, Excel, PowerPoint, One Note), Windows Defender Antivirus, and system tools. This computer will perform all your online activities, school, and basic office uses.

Desktop Computer: \$165 Picked up in Waterville or \$195 shipped to your address.

Laptop Computer: \$180 Picked Up in Waterville or \$220 shipped to your address

Student and Home Office System

8 GB RAM, 256GB Solid State Hard Drive, Windows 10 Pro Operating System, 2019 Microsoft Office Suite (Word, Excel, PowerPoint, One Note), Antivirus, and system tools. This system will perform all your online activities, college-level studies, professional office use.

Desktop Computer \$250 Picked up in Waterville or \$285 shipped to your address.

Laptop Computer \$355 Picked up in Waterville or \$390 shipped to your address.

More Options

Tools, Upgrades, Components, and Peripherals

- Laptop Docking Station- allows laptop connection to multiple monitors and peripherals. This allows a laptop to function as a desktop computer. \$50
- Add a Communicator headset or External speakers (laptops) \$20
- Surge Protection Power Strip \$3
- 24” Desktop Monitor \$50
- Upgrade to 512GB Solid State Hard Drive \$65
- Printers (when available) Pickup Only- call ahead \$CALL
- Battery Booster (for laptops and mobile devices), new, 25000 Mah + \$140

TOTAL YOUR FEE

Program FEE: (cost of system)	\$ <u> </u> A
All Options: (total of options)	\$ <u> </u> B
Subtotal (A+B=C)	\$ <u> </u> C
ME 5.5% Sales Tax ('C' x .055)	\$ <u> </u> D
Total Due (C+D =E)	\$ <u> </u> E
MAKE CHECKS PAYABLE TO: ITE	
PO Box 589, Searsport, ME 04974	

Call 207-338-4233 if you need help with this form

PARTICIPATION AGREEMENT

Definitions

ITE- Information Technology Exchange, give IT. get IT., its Directors, Employees, Donors, and Volunteers

Participant- Eligible individuals or families that have been approved to participate in this program

Hardware- Physical computer systems, parts, and accessories

Software- Programs and software applications, licenses.

Participant agrees to the terms outlined in this document.

The services outlined in this document are not transferable and are limited to program participants, hardware, and software provided by ITE. Microsoft does **not** provide support for Operating Systems or Office Software. The warranty period begins on the date on which your application has been processed by ITE. The participant promises to honor all software and licensing terms and end-user license agreements (EULAs). Participant agrees to use ITE's resources (equipment, software, and services) primarily for the stated goals of the application. Participant also understands that the warranty and help desk support services are limited to questions, failures, and issues that impede those goals on a limited basis. ITE is **not** responsible for any losses, claims, damages, or civil/criminal activities associated with program equipment use. This includes, but is not limited to, personal information, data, licensing, improper use, other damages.

Warranty & Exchange Information

The ITE warranty or exchange process must be initiated by contacting ITE by phone or email. The participant is responsible for repackaging and shipping any/all faulty parts to ITE. The warranty is limited to parts that fail due to regular use and includes the cost of part replacement, labor, and return shipping from ITE to the participant. ITE reserves the right to replace a system with something comparable or determine that a machine has failed due to misuse or uncommon conditions (see: Ineligible Returns). Data recovery fees may apply. Warranty is void if the participant is not in compliance with all outlined requirements and expectations. *All items must be in their original packaging, undamaged and unmodified.*

<p>Eligible Returns: - All Systems: Within 1-15 days: 100% Money Back</p>	<p>Ineligible Returns:</p> <ul style="list-style-type: none">- Software or Hardware issues related to changes, modifications, or infections which took place after the machine was purchased.- Systems or accessories that are missing parts or show signs of misuse tampering, damage, or technical service by a 3rd party.- Optional software or licensing that is unsealed and/or open.- Training, coaching, shipping, or services already been provided.
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Optional/Misc. Equipment

These items (optional parts, new equipment, manufacturer warranty) are subject to their respective manufacturer warranties and requirements. If a new item fails to perform as guaranteed, ITE will help the participant manage the replacement and warranty process with the manufacturer. For assistance, the participant must contact ITE **before** they contact the manufacturer.

Hardware Warranty – 90 days for laptops, 1 year for desktops. We will always do what we can to provide the participant with parts and service and the lowest possible cost even after the warranty period ends.

Technical Support

Support is available weekdays from 8:00am to 5:00pm. The participant has access to phone and remote support for any eligible computer issues. Please note: Some problems can only be corrected hands-on by ITE technicians and may require returning the system to the Waterville facility at 60 Industrial Street (04901). ITE's support phone number is 207-322-9555, email: helpdesk@itec3.org.

System Delivery

All deliveries require a signature. ITE will contact the participant when a system or item has been put into shipping and is on its way.

Personal Information

ITE does **not** share, sell, or otherwise distribute personal participant information from the application or questions that may be asked. ITE does reserve the right to share generic participant outcomes and statistics related to the mission and services of ITE. The information gathered by the application and any ITE survey, support request, or communications is used solely to improve ITE services and mission outcomes.

Customers who have not contacted us within 30 days will be regarded as having abandoned their equipment. At our discretion, abandoned equipment will be recycled.

By signing, I personally certify that any income and eligibility responses and information I have provided are accurate and agree to provide the appropriate documentation upon request. Please sign that you understand and agree to these terms.

Signature: _____ Date: _____

You can scan and email this to jmartin@giveITgetIT.org or mail USPS to 60 Industrial St, Waterville, Maine 04901